



GUIDELINES ON PARENTS' COMMUNICATION WITH THE SCHOOL

Pathlight School seeks to work closely with parents to maximise the potential of our students. As key stakeholders in your child's education journey, we need parents' commitment to partner the School and be your child's active teaching and learning partner.

This partnership will be guided by mutual respect and trust, as well as adherence to the following guidelines below.

1. Pathlight School's official modes of communication with parents are:

	Pathlight School (Ang Mo Kio Campus 1)	Pathlight School (Ang Mo Kio Campus 2)	Pathlight School (Tampines)
School Phone (General Office)	+65 6459 9951	+65 6592 8925	+65 6859 1533*
School Mailing Address	5, Ang Mo Kio Ave 10, Singapore 569739	2, Ang Mo Kio St 44, Singapore 569250	4 Tampines St 91, Singapore 528907
School Email Address	studaff@pathlight.org.sg		
Official School Communication Platform	Bloomz (http://apps.bloomz.net/#/app) <i>Please see below for Bloomz Community and Media Agreement.</i>		

**Operational from 2 January 2025. In the interim period, please call 6459 9951.*

2. All communications should be done via the official modes of communication listed above. Teachers/staff are not expected to provide their personal mobile numbers to parents/students.
3. Parents should only communicate and engage with teachers/staff between **7.00am to 5.30pm** on working weekdays, and during school terms.
4. Teachers/staff will do their best to respond to messages as soon as possible. Urgent messages should be directed to the school's General Office, as teachers are in class and may not be able to respond during school hours.
5. The School appreciates parents who maintain a respectful and considerate approach when communicating with our teachers and staff. The School reserves the right to protect our teachers/staff from any disrespectful, rude, or abusive remarks or actions.



Bloomz Community and Media Agreement

As a key partner in my child/ward's learning, I will adhere to the following Bloomz Community & Media Guidelines.

- I understand that Bloomz is used as a secure communication tool between teachers/staff and parents/guardians. I understand that any information and photos shared on Bloomz will only be viewed by (i) parents of Pathlight School (for schoolwide/track-specific communications); (ii) other parents within my child/ward's class (for class-based communications).
- I agree to respect the privacy of others by not posting or sharing photographs and videos that are not of my child/ward.
- I agree to engage in a polite and positive manner. I will refrain from posting disrespectful and rude comments, or sharing unverified information.
- I agree to respect teachers' and staffs' time and engage with them between 7.00am to 5.30pm, on working weekdays, and during school terms.
- I understand that quiet hours have been set to protect teachers' and staffs' rest time, and understand that they will do their best to respond to messages as soon as possible. Urgent messages should be directed to the school's General Office, as teachers are in class and may not be able to respond during school hours.
- I will present any personal concerns to my child/ward's teacher or Student Affairs team directly and privately via email.
- I understand that my access to Bloomz may be restricted if I do not adhere to the above guidelines.

Thank you for your cooperation and we look forward to a fruitful partnership.